

POPI & PAIA

COMPLIANCE STATEMENT

PROTECTION OF PERSONAL INFORMATION (POPIA) COMPLIANCE
AT [YOUR BUSINESS NAME], WE ARE COMMITTED TO PROTECTING YOUR PRIVACY AND ENSURING THE CONFIDENTIALITY OF YOUR PERSONAL INFORMATION IN ACCORDANCE WITH THE PROTECTION OF PERSONAL INFORMATION ACT (POPIA). WHEN YOU INTERACT WITH OUR GOLF SIMULATOR SERVICES – WHETHER BOOKING A SESSION, JOINING A LOYALTY PROGRAM, OR SIGNING UP FOR NEWS AND UPDATES – WE MAY COLLECT AND STORE YOUR PERSONAL DATA.

WE ONLY USE YOUR INFORMATION FOR PURPOSES DIRECTLY RELATED TO OUR BUSINESS OPERATIONS, INCLUDING:

**PROCESSING BOOKINGS AND PAYMENTS
COMMUNICATING WITH YOU REGARDING YOUR SESSIONS OR PROMOTIONS
IMPROVING YOUR OVERALL CUSTOMER EXPERIENCE**

WE DO NOT SELL OR SHARE YOUR PERSONAL INFORMATION WITH ANY THIRD PARTIES UNLESS LEGALLY REQUIRED TO DO SO. ALL DATA IS STORED SECURELY AND ONLY ACCESSIBLE TO AUTHORIZED PERSONNEL.

YOU HAVE THE RIGHT TO:

**ACCESS YOUR PERSONAL INFORMATION
CORRECT OR UPDATE YOUR INFORMATION
REQUEST DELETION OR OBJECT TO THE PROCESSING OF YOUR INFORMATION**

TO EXERCISE THESE RIGHTS, PLEASE CONTACT OUR INFORMATION OFFICER AT:

✉ [NICOLENE@TURBOTEEGOLF.CO.ZA]

☎ [012 345 6789]

PROMOTION OF ACCESS TO INFORMATION (PAIA) MANUAL SUMMARY
IN LINE WITH THE PROMOTION OF ACCESS TO INFORMATION ACT (PAIA), [YOUR BUSINESS NAME] HAS DEVELOPED A PAIA MANUAL TO HELP CUSTOMERS UNDERSTAND HOW TO REQUEST ACCESS TO RECORDS HELD BY OUR BUSINESS.

YOU MAY REQUEST ACCESS TO RECORDS SUCH AS:

**YOUR PERSONAL BOOKING AND PAYMENT HISTORY
CUSTOMER SERVICE COMMUNICATION LOGS
COMPANY POLICIES THAT RELATE TO YOUR INTERACTION WITH US
ACCESS TO RECORDS IS SUBJECT TO CERTAIN CONDITIONS AND MAY REQUIRE FORMAL WRITTEN REQUESTS.**

TO ACCESS OUR FULL PAIA MANUAL OR MAKE A FORMAL REQUEST, PLEASE CONTACT OUR INFORMATION OFFICER.

TURBO TEE GOLF