

PRIVACY POLICY

EFFECTIVE DATE: 1 JULY 2025

WELCOME TO [YOUR GOLF SIMULATOR BUSINESS NAME] ("WE", "OUR", "US"). YOUR PRIVACY IS IMPORTANT TO US. THIS PRIVACY POLICY EXPLAINS HOW WE COLLECT, USE, DISCLOSE, AND SAFEGUARD YOUR PERSONAL INFORMATION WHEN YOU VISIT OUR FACILITY OR USE OUR SERVICES, INCLUDING OUR WEBSITE AND GOLF SIMULATOR SYSTEMS.

1. INFORMATION WE COLLECT

WE MAY COLLECT THE FOLLOWING TYPES OF PERSONAL INFORMATION:

PERSONAL IDENTIFIERS: NAME, SURNAME, CONTACT NUMBER, EMAIL ADDRESS, AND PHYSICAL ADDRESS.

BOOKING AND USAGE DATA: DATE/TIME OF BOOKINGS, SIMULATOR USAGE HISTORY, AND GAMEPLAY PREFERENCES.

PAYMENT INFORMATION: WHEN YOU MAKE A PURCHASE OR BOOKING, WE MAY COLLECT CREDIT/DEBIT CARD OR OTHER PAYMENT DETAILS VIA SECURE PAYMENT GATEWAYS.

DEVICE AND TECHNICAL DATA: IP ADDRESS, BROWSER TYPE, OPERATING SYSTEM, AND DEVICE IDENTIFIERS WHEN ACCESSING OUR WEBSITE.

IMAGES/FOOTAGE: SECURITY CAMERAS ARE IN PLACE AT OUR FACILITY FOR YOUR SAFETY AND MAY CAPTURE YOUR IMAGE.

2. HOW WE USE YOUR INFORMATION

WE USE THE INFORMATION WE COLLECT TO:

PROCESS BOOKINGS AND PAYMENTS

MANAGE USER ACCOUNTS AND PREFERENCES

IMPROVE OUR SIMULATOR SERVICES AND USER EXPERIENCE

SEND BOOKING CONFIRMATIONS AND UPDATES

RESPOND TO INQUIRIES AND PROVIDE SUPPORT

PROMOTE SAFETY AND SECURITY ON THE PREMISES

SEND PROMOTIONAL MATERIALS (WITH YOUR CONSENT)

3. SHARING YOUR INFORMATION

WE DO NOT SELL OR RENT YOUR PERSONAL INFORMATION. WE MAY SHARE DATA WITH:

SERVICE PROVIDERS: PAYMENT PROCESSORS, BOOKING SOFTWARE PROVIDERS, IT SUPPORT, AND MARKETING PLATFORMS (ONLY WHAT IS NECESSARY FOR SERVICE DELIVERY).

LEGAL REQUIREMENTS: IF REQUIRED TO COMPLY WITH APPLICABLE LAWS, REGULATIONS, OR COURT ORDERS.

4. COOKIES AND WEBSITE ANALYTICS

OUR WEBSITE USES COOKIES TO ENHANCE FUNCTIONALITY AND ANALYZE USAGE. YOU CAN MANAGE COOKIE PREFERENCES THROUGH YOUR BROWSER SETTINGS.

5. DATA SECURITY

WE TAKE REASONABLE ADMINISTRATIVE, TECHNICAL, AND PHYSICAL SAFEGUARDS TO PROTECT YOUR PERSONAL DATA AGAINST UNAUTHORIZED ACCESS, LOSS, OR MISUSE.

6. YOUR RIGHTS

YOU HAVE THE RIGHT TO:

ACCESS THE PERSONAL INFORMATION WE HOLD ABOUT YOU

REQUEST CORRECTIONS OR DELETION OF YOUR DATA

WITHDRAW CONSENT TO MARKETING COMMUNICATIONS AT ANY TIME

LODGE A COMPLAINT WITH A PRIVACY AUTHORITY IF NEEDED

7. RETENTION OF INFORMATION

WE RETAIN YOUR INFORMATION ONLY AS LONG AS NECESSARY FOR THE PURPOSES STATED IN THIS POLICY OR AS REQUIRED BY LAW.

8. CHILDREN'S PRIVACY

OUR SERVICES ARE NOT INTENDED FOR CHILDREN UNDER THE AGE OF 13. WE DO NOT KNOWINGLY COLLECT PERSONAL DATA FROM MINORS.

9. CHANGES TO THIS POLICY

WE MAY UPDATE THIS PRIVACY POLICY OCCASIONALLY. ANY CHANGES WILL BE POSTED ON THIS PAGE WITH THE UPDATED DATE.

10. CONTACT US

IF YOU HAVE ANY QUESTIONS OR CONCERNS ABOUT THIS PRIVACY POLICY, PLEASE CONTACT US.