

TERMS & CONDITIONS

1. GENERAL

BY ACCESSING OR USING OUR GOLF SIMULATOR SERVICES, YOU AGREE TO COMPLY WITH AND BE BOUND BY THE FOLLOWING TERMS AND CONDITIONS. PLEASE READ THEM CAREFULLY.

2. BOOKINGS & PAYMENTS

BOOKINGS CAN BE MADE ONLINE, TELEPHONICALLY, OR AT OUR PREMISES. FULL PAYMENT IS REQUIRED AT THE TIME OF BOOKING TO SECURE YOUR TIME SLOT. CANCELLATIONS MADE MORE THAN 24 HOURS BEFORE THE SCHEDULED TIME WILL RECEIVE A FULL REFUND OR CREDIT. NO REFUNDS WILL BE ISSUED FOR NO-SHOWS OR CANCELLATIONS WITHIN 24 HOURS OF THE SCHEDULED TIME.

3. USE OF FACILITIES

EACH BOOKING IS LIMITED TO THE NUMBER OF PLAYERS SPECIFIED. ADDITIONAL GUESTS MAY BE SUBJECT TO EXTRA FEES. PLEASE ARRIVE AT LEAST 10 MINUTES BEFORE YOUR SCHEDULED TIME. TIME SLOTS CANNOT BE EXTENDED IF YOU ARRIVE LATE. OUR TEAM RESERVES THE RIGHT TO REMOVE ANY INDIVIDUALS WHO DO NOT COMPLY WITH OUR RULES OR WHO BEHAVE INAPPROPRIATELY.

4. DRESS CODE & EQUIPMENT

PLAYERS ARE REQUIRED TO WEAR CLEAN, NON-MARKING SHOES (PREFERABLY GOLF SHOES OR SNEAKERS). YOU MAY BRING YOUR OWN CLUBS, OR USE THOSE PROVIDED. PLEASE TREAT ALL EQUIPMENT WITH CARE. YOU WILL BE HELD LIABLE FOR ANY DAMAGES CAUSED BY MISUSE.

5. HEALTH & SAFETY

USE OF THE SIMULATOR IS AT YOUR OWN RISK. PLEASE SWING RESPONSIBLY. ENSURE THE SPACE AROUND YOU IS CLEAR BEFORE TAKING ANY SHOT. CHILDREN UNDER 16 MUST BE ACCOMPANIED BY AN ADULT.

6. ALCOHOL & CONDUCT

ALCOHOL MAY BE CONSUMED RESPONSIBLY. DRUNKEN OR DISRUPTIVE BEHAVIOUR WILL NOT BE TOLERATED. WE RESERVE THE RIGHT TO REFUSE SERVICE TO ANYONE UNDER THE INFLUENCE OF DRUGS OR ALCOHOL.

7. LIABILITY

WE ARE NOT RESPONSIBLE FOR ANY INJURIES, ACCIDENTS, OR LOST/STOLEN ITEMS WHILE ON OUR PREMISES. USERS WILL BE HELD LIABLE FOR ANY DAMAGE CAUSED TO THE EQUIPMENT, PROPERTY, OR OTHER GUESTS.

8. PRIVACY

ANY PERSONAL INFORMATION COLLECTED DURING BOOKING WILL BE KEPT CONFIDENTIAL AND USED ONLY FOR THE PURPOSES OF MANAGING BOOKINGS AND IMPROVING OUR SERVICES.

9. CHANGES TO TERMS

WE RESERVE THE RIGHT TO UPDATE OR MODIFY THESE TERMS AND CONDITIONS AT ANY TIME WITHOUT PRIOR NOTICE. YOUR CONTINUED USE OF OUR SERVICES INDICATES YOUR ACCEPTANCE OF THE UPDATED TERMS.